





St. Patrick's Day Poem and Quiz The dawn of St. Patrick's Day Breaks over the hills of far away And through the twilights purple veil The sunbeams flash on hill and dale. The lark's sweet note is on the wing And round the lakes the wild birds sing The soft winds whisper through the trees And hum like bees among the leaves Then wake the harp and beat the drum And let the merry dancers come For on this day, so bright and gay We celebrate St. Patricks Day Quizzes Which Irish emblem did St. Patrick use to explain the Trinity? What is the name of the famous dark Irish stout? What is the capital of Northern Ireland? Why do Leprechauns wear green? Name Ireland's first female president? Name the famous Irish actress who stared in Miracle on 34th Street?

EASTER

Many years ago, God sent Jesus (his son) into the world. Jesus did lots of amazing things. He spoke about God's love an healed people when they were sick. He had lots of friends and followers, but many religious leaders did not like him. They did not believe Jesus was God's son an didn't like the things he was saying. Eventually, they got so angry with

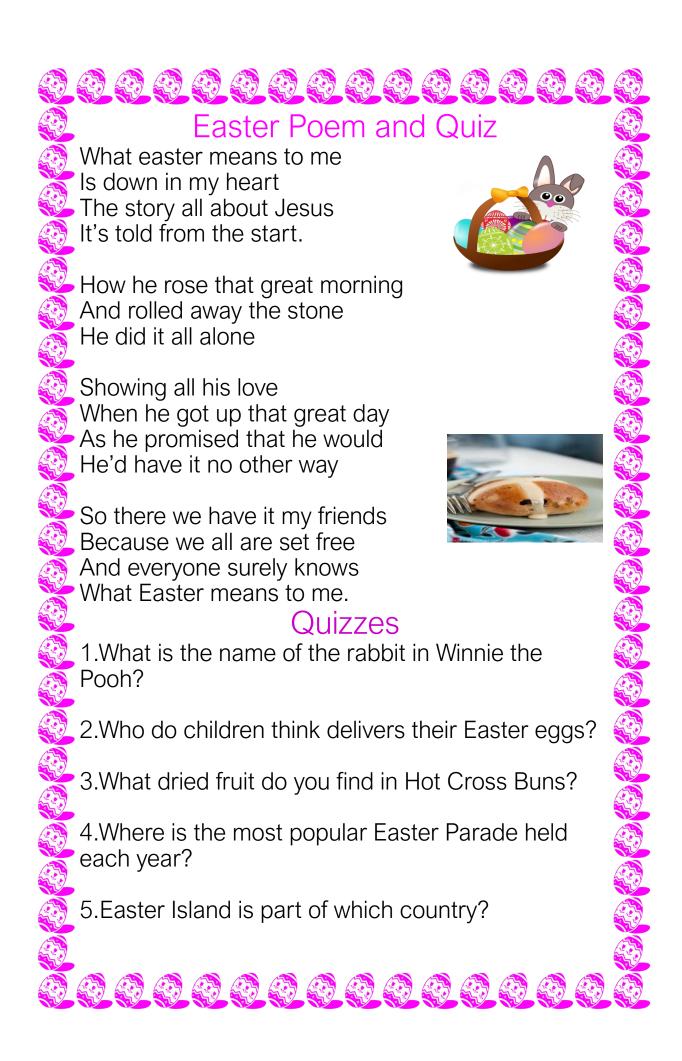
Jesus was then whipped and laughed at then walked all the way up the hill where he died on a large, wooden cross/ That's the story of Good Friday.

Jesus.

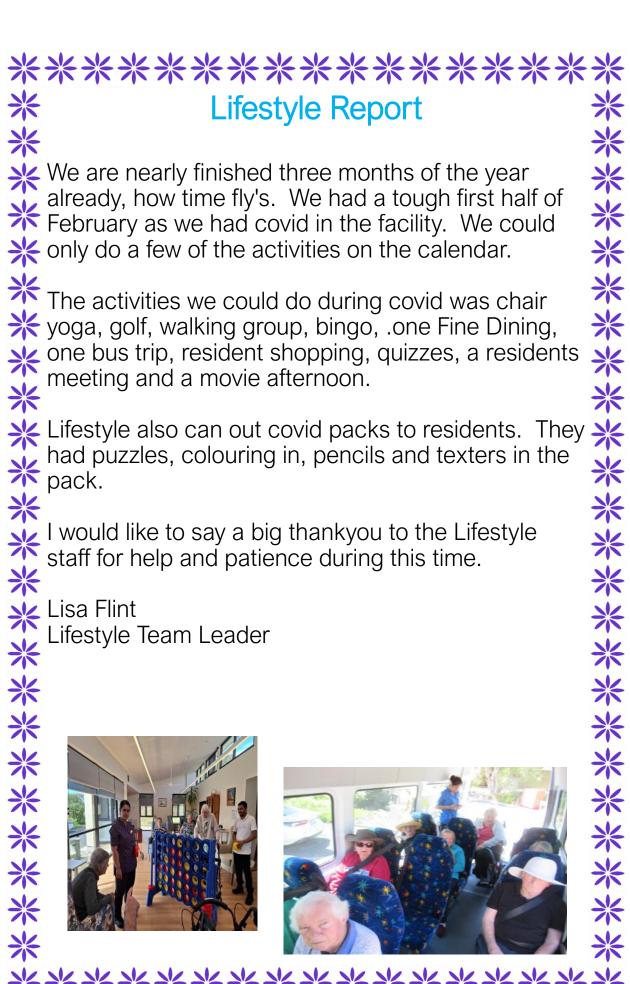
The part of the story on Easter Sunday because on that day, some women who were followers of Jesus, went to visit his body, at the tomb where he'd been buried. Instead of finding a tomb with a giant rock, they found an empty tomb and angels.

Jesus showed that he has power over life and death. He died because he loves us and rose back to life so we can have life with him in Heaven after we die. While we are on earth though, Jesus wants us to experience his love and kindness in our lives, so we never have to feel scared, unloved or alone.

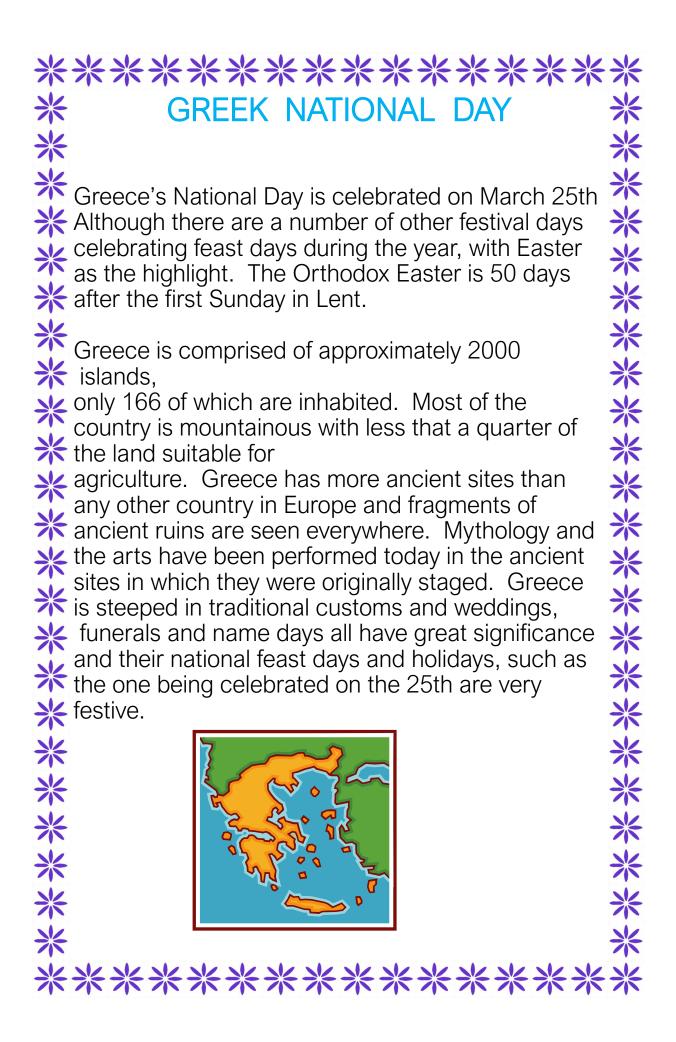














FEEDBACK

Jallarah Homes Inc recognizes the need for an easy to manage, timely feedback mechanism for residents and their representatives. The Information and feedback gathered assists us to respond appropriately and improve the quality of service.

Please use the complaints mechanism to inform us about any issues including cultural safety and discrimination. All complaints will be dealt with sensitively and with respect to privacy issues.

Complainants will be informed of any action taken and the practice of open disclosure will be supported by staff and management.

If you have a complaint you may use any of the avenues below:

- Ask an advocate to act on your behalf
- Discuss the complaint with a staff member
- Complete a feedback form. Staff can help with this.
- Ask to see the EO/DON

If unsatisfied please Write to the Board of Management c/o Jallarah Homes Inc.

If you are not satisfied with any internal action you may approach the Aged Care Complaints Commissioner on 1800550552. Brochures with the details can be found in the foyer.

FIRE PLAN

** RESIDENTS & FAMILY MEMBERS**

There is a copy of the Fire Plan on the back of every Residents bedroom door that gives you directions in case of a Fire, Evacuation or Emergency

Please at all times follow the directions given by staff