

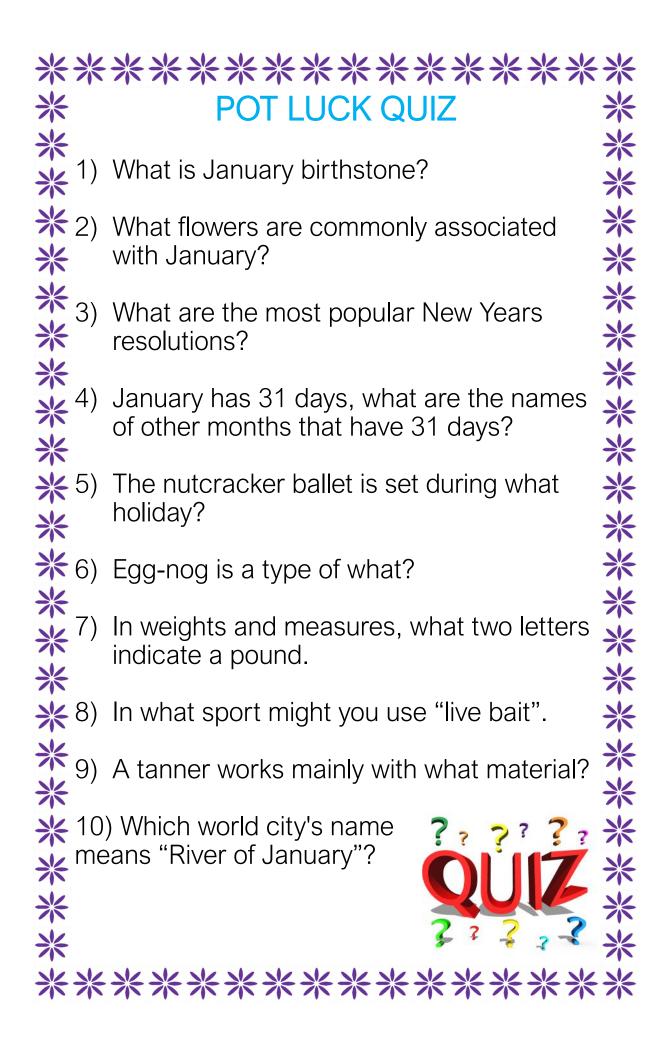
Here's a toast to the future
A toast to the past
And a toast to our friends
Far and near.
May the future be pleasant
The past a bright dream
May our friends remain
faithful and dear.







********** ************* T'was the Month after Christmas T'was the month and companies, and house nothing would fit me, not even a blouse. T'was the month after Christmas, and all through the * The cookies I had nibbled, eggnog I had tasted at the holiday parties, had gone to my waist. * When I got on the scales there arose such a number! When I walked to the store I had remembered the mar-💥 vellous meals I had prepared; The gravies and sauces and beef nicely rared, the wine and the rum balls, the bread and the cheese and the way I * had never said, "No thank you, please." As I dressed myself in my husbands old shirt and pre-****** pared once again to do battle with dirt... I said to myself, as I only can "You can't spend a winter * disguised as a man!" So, away with the last of the sour cream dip, get rid of the fruit Cake, every cracker and chip. Every last bit of food that I like must be banished "Till all the additional ounces have vanished." I won't have a cookie not even a lick, I'll want only to chew on a long celery stick. I won't have hot biscuits, or corn bread, or pie, I'll munch on a carrot and quietly ₩ cry. I'm hungry, I'm lonesome, and life is a And you thought you ** bore! But isn't that what January is were the only one for? Unable to giggle, no longer a riot. on a diet! Happy New Year to all and to all a good diet! **********





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************* 米 * Our 2nd biggest day was Xmas Day. We had a few ***************** * families and friends attend the day. It was a very * nice food, the careers mixed and socialized with the * residents which was nice to see. 米 ** We also went to the bowls club for their Xmas tea. * We took quite a few residents, who enjoyed the * night and the atmosphere. * The bus trips are also very popular, we have 3 a * month, 2 go in and around Meningie and the * other one we go our for lunch and a longer bus * trip. ************ Wishing everyone the best for 2024, Happy New Year to everyone.

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FEEDBACK

Jallarah Homes Inc recognizes the need for an easy to manage, timely feedback mechanism for residents and their representatives. The Information and feedback gathered assists us to respond appropriately and improve the quality of service.

Please use the complaints mechanism to inform us about any issues including cultural safety and discrimination. All complaints will be dealt with sensitively and with respect to privacy issues.

Complainants will be informed of any action taken and the practice of open disclosure will be supported by staff and management.

If you have a complaint you may use any of the avenues below:

- Ask an advocate to act on your behalf
- Discuss the complaint with a staff member
- Complete a feedback form. Staff can help with this.
- Ask to see the EO/DON

If unsatisfied please Write to the Board of Management c/o Jallarah Homes Inc.

If you are not satisfied with any internal action you may approach the Aged Care Complaints Commissioner on 1800550552. Brochures with the details can be found in the foyer.

FIRE PLAN

** RESIDENTS & FAMILY MEMBERS**

There is a copy of the Fire Plan on the back of every Residents bedroom door that gives you directions in case of a Fire, Evacuation or Emergency

Please at all times follow the directions given by staff